

Voi Bike Retrieval

from London's Rivers

Please report Voi-branded vehicles in London's rivers to:

london_ops@voiapp.io

Please provide:

Location (what3words)

Photographs

Any **Safety** Issues you see
(e.g. weirs, deep water etc.)

Voi aim to retrieve their vehicles from rivers as soon as possible.



The Environment Agency and Voi have agreed this process for people to report Voi-branded vehicle dumping into London's rivers. We hope it will help solve this problem once and for all.

Always be safe in & around water. Do not put yourself at risk when carrying out your incredible volunteering efforts. Please report other problems or pollution directly to the Environment Agency - [Report water pollution in England - GOV.UK](https://www.gov.uk/report-water-pollution).